



Hosted Voices Services

“ One number no matter where
you are in the world ”

Wavenet group provides businesses a real alternative to traditional hardware based telephone systems. Our hosted voice service allows you to take advantage of the voice features you use within your business today but also intelligent features that can only be delivered from a hosted environment. The investment of hardware & software has been made so you can simply pay monthly to activate your chosen voice services within your business.

Hosted Voice Benefits

Voice is the most important communication to most businesses so it's imperative to make the right decision. These are some of the reasons why purchasing hosted services prove less of a head ache:

- Free site to site & remote worker calls
- Unlimited scalability of telephones
- Pay only for what you use
- Future feature and application development included for the term of the contract
- Total number flexibility - direct any number range to any user anywhere in the UK
- Adds, moves & changes delivered remotely
- Web based user/admin management tools
- None proprietary solution - hardware available from several manufacturers
- No future replacement pbx, no installation, no retraining costs
- No annual maintenance contract

“ No line rental or annual
maintenance contracts ”

Maximise your Productivity & Performance

As new technologies become available it is very important to keep ahead of your competitors and utilise new technologies to maximise the performance of your business within your market place. Here are some ways our service can enhance your productivity

- Always contactable wherever you are in the office or in the world
- Call forwarding & distinctive ring tones
- Auto-Attendant receptionist assistant
- Simultaneous ringing of all your contact devices - desk phone / mobile
- Voicemail to e-mail messaging
- Call centre & PC integrated applications
- Intelligent routing of customers calls
- Integration with Outlook
- Computer phone for road warrior working



Hosted Voices Services

“Free site to site calls”

Cost Per Month £19.50 per month

Whats Included	
User Licences	Yes
Handset	Yes
Connectivity (lines)	Yes
Router	Yes
Data switch	Yes
500 minutes per user	Yes
Auto Attendant	Yes
Fax to Email	Yes
Voicemail to Inbox	Yes
Free 08/03 number	Yes
WEB based administration	Yes
Disaster recovery	Yes

Conditions apply

“System upgrades included for the life of the contract”



Hosted Voices Services

“ Easy administration via a WEB portal ”

Options	Cost
Call recording	£8.00
Inclusive mobile minutes	£10.00
Outlook integration	£1.50
Total Care	£4.50
CAT5 wiring	£1.80
Training (per day)	£500.00
Handset upgrade (from)	£0.50

Conditions apply

“ Control your budget with one cost per user per ”