



Communicator

The Communicator is an audio SIP softphone for Windows 2000 XP that is tightly integrated with the hosted platform. The Communicator has access to many advanced VoIP features such as video services, complete call control, and messaging/voicemail integration.

The Communicator Overview

The Communicator is a feature-rich desktop application that allows users and businesses to utilize the application as a primary or secondary phone device for their IP communications services. As an integrated device with the platform, we are able to auto provision the application, provide automatic updates, and version management seamlessly through our servers. A key benefit of integration for users is the central storage of contacts, eliminating the need to duplicate contact lists.

Communicator Options

The Communicator can have customised user interface through configurable skins to represent their own brand to best fit the needs of a provider's service portfolio and customer base.

The Communicator: Audio only, including all the calling, notification, messaging, and contact features.

KEY FEATURES

- Calling Features Call, Click to Dial, Redial, Ignore, Answer, Busy, Mute, Transfer
- Conferencing up to three lines
- Notification of incoming call, Call Waiting, Incoming Call Reject
- Messaging Access, Message Waiting Indicator
- Multiple Call Appearances up to three
- Automatic Setting Detection System will detect audio settings and match contact list call logs, Integration with the platform and Microsoft Outlook contacts

Telephony Features

- Acoustic Echo Cancellation [AEC]
- Message Waiting Indicator
- Audio Tuning Wizard
- Touch-tones [RFC 2833, in-band, out of band DTMF]

Main Features

- Fully SIP compliant Audio Soft Phone
- Centralized contacts management on platform
- Microsoft Outlook contact integration
- Full automatic update and version management
- Configurable skins for user interface and Windows Theme supported
- Standard PC hardware support
- Any Windows compliant soundcard supported
- USB headset and microphone support
- Message waiting indicator System Requirements
- Minimum Pentium III
- Minimum 128 MB of total system memory
- Minimum 20 MB hard disk space for installation
- Java Runtime 1.5
- Windows XP or Windows 2000
- High-speed Internet connection

