



Wavenet Group



S1 Network Services Ltd



Company Background



Today, Wavenet provides communications services throughout the UK to over 3000 business clients.

Through a selection process we work with established, effective and financially stable suppliers to deliver customer solutions.

Wavenet is an independent company and it is our aim to provide all available options to our clients that are cost effective whilst meeting the technical specification of the customer. When an appropriate solution has been agreed upon by the customer, Wavenet will manage the implementation, supply chain and technical solution for the duration of the contractual agreement, whilst maintaining total flexibility in embracing new technological products and services and potential further cost savings.

The current economic climate is demanding and we understand that clients may need to change rapidly to adapt to new market conditions and business opportunities. Our approach delivers immediate flexibility but with a longer term strategy in mind.

Wavenet is independent of all UK and international network carriers and providers. We are not biased towards any product, service or supplier and base our network selection on satisfying customer requirements, not our own.

“ Wavenet is independent of all UK and international network carriers and providers ”

Summary of Services

Wavenet provides solutions across a wide range of services. Our products & solutions include some of the most leading-edge technology available today and we have the experience, knowledge & common sense to ensure our clients businesses benefit from this. In summary, we do what we say.

The solutions we offer our clients allow them to take advantage of some of the leading-edge technology solutions available in the market today.

Wavenets hosted voice and data services are leading edge network-based solutions that have been designed for demanding business users. The scalability & flexibility of our services will satisfy the needs of both SMB & Enterprise clients.

Our system delivers leading-edge features but removes the need for any site-based hardware and greatly reduces associated capital expenditure. The Wavenet Group has been supplying hosted solutions since the inception of the technology nearly 10 years ago & we have over 9000 licences across the UK. These are being used by some very large household names.

By dealing with Wavenet, customers can be assured that we have unparalleled in-depth knowledge and experience in all areas of delivering hosted solutions for all types of businesses.

Outbound Telephony Calls

- Featureline Calls
- Extension Billing
- DDI Extension Billing
- Line Rental
- TPS Service
- Direct Connect
- Call Recording
- Call Conferencing
- Fraud Alerts
- SIP Trunking
- VoIP Services
- ISDN 30

Inbound Non-Geographic Services

- All NGN Ranges
(0800 /0870 /0 844/0 845/0 871/0 3)
- Divert on Busy
- Geographic Plans
- Time Plans
- Call Distribution
- Multiple porting agreements
- Web-based Service Control
- Call Recording
- Mid call transfer
- Voicemail
- Out of area numbers
- Virtual Numbers
- International Toll Free

Interactive Voice (IVR)

- Data Capture
- Booking Systems
- 2-Stage Dial-up
- Network Call Queuing
- Auto-Attendant
- Voice Mail
- Bespoke Solutions
- Home worker applications
- Web-Based Service Control
- Rant and Rave!

Call Statistics

- Management Statistics
- Call Care
- Total Calls
- Engaged Calls
- Answered/Un-answered Calls
- CLI Analysis
- IVR Stats-Queuing/Peg Counts
- Calling Identity Analysis
- Service Management

Data Services

- Broadband
- Local Loop Unbundling (LLU)
- Leased Lines
- Ethernet WAN extension
- Private Circuits
- Data back up
- Internet Security
- E-mail and web Hosting
- Hosted Exchange

Other Products & Services

- Mobile Services
- Web Conferencing
- PC to Text
- Fax to Email
- E-Billing
- Call Alerts
- Hosted Telephony

Why Wavenet

Wavenet has in-depth experience in delivering quality solutions in VoIP, Fixed Line & Intelligent Network services, Converged communications & Mobility

What we won't do is blind you with technology, but understand your business needs and using the skills of our in-house specialists build you a communication solution which delivers real business benefits. We believe that the technology will enhance your customer's experience and help you achieve a smoother running, more efficient business.

We are committed to delivering innovative solutions whilst setting high standards of service for our customers. Through our consultative approach and with our specialised independent industry knowledge, Wavenet creates solutions that give competitive advantage and real business benefits.

Wavenet believes that it's your business processes which are core to any technical solution and we take time to understand how your business works.

Why Partner with Wavenet?

- Experts in Delivering Integrated Business Solutions
- Comprehensive Suite of Intelligent Networked Services
- Experts in VoIP & Converged Communications
- Specialist In-house Knowledge & Expertise
- National Coverage Throughout the UK
- Carrier & Network Independent
- We Do What We Say!
- Dedicated Proactive Account Management



Wavenet Offices

Wavenet, Friars Gate 2
1011 Stratford Road
Solihull, West Midlands
B90 4BN

Call Wavenet

Tel 08444 12 7777
Fax 08444 12 7778

Wavenet Mobile Services

Tel 08444 120 320
Fax 08444 125 810