



TITAN  
COMMUNICATION SPECIALISTS



## Hosted Voices Services

Titan provides businesses a real alternative to traditional hardware based telephone systems. Our hosted voice service allows you to take advantage of the voice features you use within your business today but also intelligent features that can only be delivered from a hosted environment. The investment of hardware & software has been made so you can simply pay monthly to activate your chosen voice services within your business.

### Hosted Voice Benefits

Voice is the most important communication to most businesses so its imperative to make the right decision.

These are some of the reasons why purchasing hosted services prove less of a head ache:

- Unlimited scalability of telephones
- Pay only for what you use
- Future proofed feature and application development
- Adds, moves & changes delivered remotely
- Web based user/admin management tools
- None proprietary solution
- No future replacement pbx, no installation, no retraining costs
- Lower deployment & management costs

### Enterprise features for the SME business

For the smaller business most telephone systems just don't offer the same set of features and applications of that found in enterprise class more expensive telephone systems. We deliver enterprise class features and applications to the SME business and at costs you can afford ultimately increasing the performance of SME businesses without the traditionally required large investment.

### Maximise your Productivity & Performance

As new technologies become available it is very important to keep ahead of your competitors and utilise new technologies to maximise the performance of your business within your market place. Here are some ways our service can enhance your productivity

- Always contactable wherever you are
- In the office wherever you are in the world
- Call forwarding & distinctive ring tones
- Auto-Attendant receptionist assistant
- Simultaneous ringing of all your contact devices
- Voicemail to e-mail messaging
- Call centre & PC integrated applications
- Intelligent routing of customers calls
- Computer phone for road warrior working

### Moving Offices

The smaller business tends to move offices more frequent than the larger business however the advantages are just the same. By simply picking up the phones from the desks and relocating them to a new location/network the phones will continue to work as they were before. Disaster strikes and maybe its easier to work from home today rather than in the office, no problem anymore. If you changing office its doubtful you will require us to help you carry your telephones and telephone numbers which will automatically move with you.

### Remote Working Solutions

If you provide remote workers with our handsets they can work from a remote home/office location and will appear to you and your clients as if they were working from your office. In this scenario the remote/home worker would make free calls to all connected locations and benefit from the reduced UK/International call costs. Our intelligent voice features & applications will prove beneficial in this environment.

### Turn any phone into your office extension!

Wherever you are in the world providing you know the phone number of the telephone you are next too you can make that phone your office phone with your office extension number. You could be in a hotel, at customer site or sitting in a WiFi hot spot zone and as long as you have broadband access and Microsoft Outlook on your laptop running our business assistant application you can simply operate as normal. Call charges are not charged from the telephone you have hijacked.

### Cost Savings!

Annually all businesses should review all voice communication costs so if you haven't already we can guarantee the following cost saving:

- Free calls to all your sites
- Free calls to home or remote workers
- Lower call costs to all other destinations
- Lowered monthly line rentals
- No expensive maintenance costs

To find out more call 08444 127878 or email [info@titantech.co.uk](mailto:info@titantech.co.uk)  
Titan Technology Ltd, Friars Gate 2, 1011 Stratford Road, Shirley, Solihull,